



Want to upgrade your service?  
Go to: [synergyfiber.com/shop.html](http://synergyfiber.com/shop.html)

## Program Guide

**ALL DEVICES MUST BE REGISTERED FOR SMART WIFI ACCESS**

**STEP 1** Register each device online at [register.synergywifi.com](http://register.synergywifi.com).

**STEP 2** Once registered, connect your devices to the RESIDENT WIFI.

## What Registering Does

Registering your devices allows them to communicate with one another over the network as well as providing you with additional usability and privacy.

## Contact Support

Contact our support desk at 203.280.2029.

Email us at [support@synergyfiber.com](mailto:support@synergyfiber.com) | Text us at 734.249.6005 | Chat Support at [synergyfiber.com](http://synergyfiber.com).

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Updated 7/23/20 \*Subject to Change\*



Scan me to set up your TV!  
[setupmytv.synergyfiber.com](http://setupmytv.synergyfiber.com)

## WIFI & PASSWORDS

### RESIDENT WIFI

SSID: [register.synergywifi.com](http://register.synergywifi.com)

Password: Synergy.203.280.2029

*(must register devices first, see above)*

### BASIC WIFI

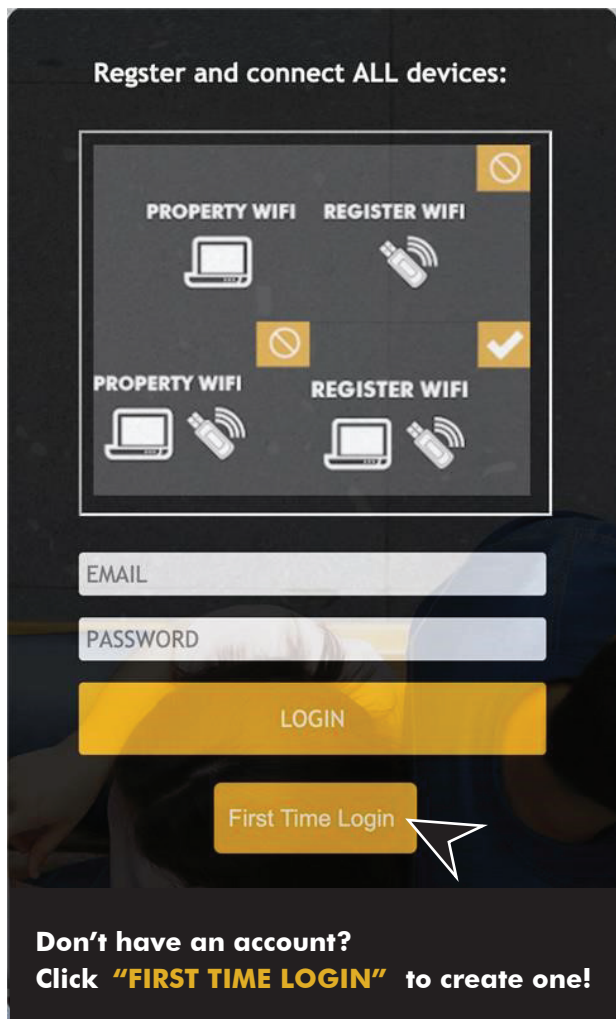
SSID: Hub.SynergyWifi.com

Password: Synergy.203.280.2029



1

GO TO: REGISTER.SYNERGYWIFI.COM

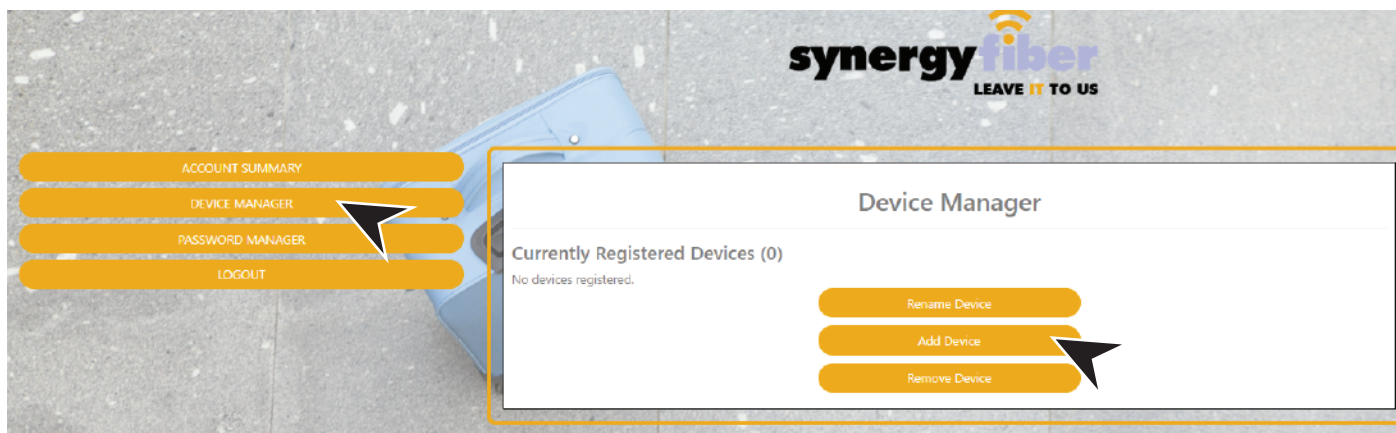


TO CREATE ACCOUNT



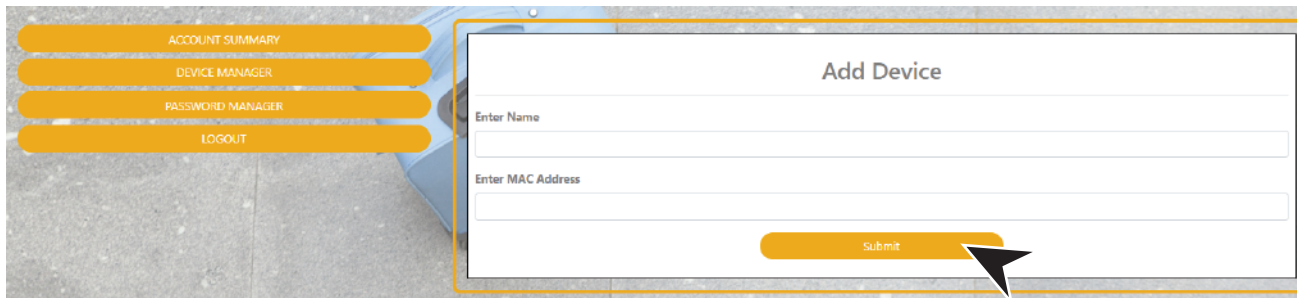
2

GO TO DEVICE MANAGER IN YOUR DASHBOARD TO ADD DEVICES



**3**

**ENTER DEVICE NAME AS WELL AS ITS MAC ADDRESS**



**EXAMPLES OF WHAT A MAC ADDRESS MAY LOOK LIKE:**

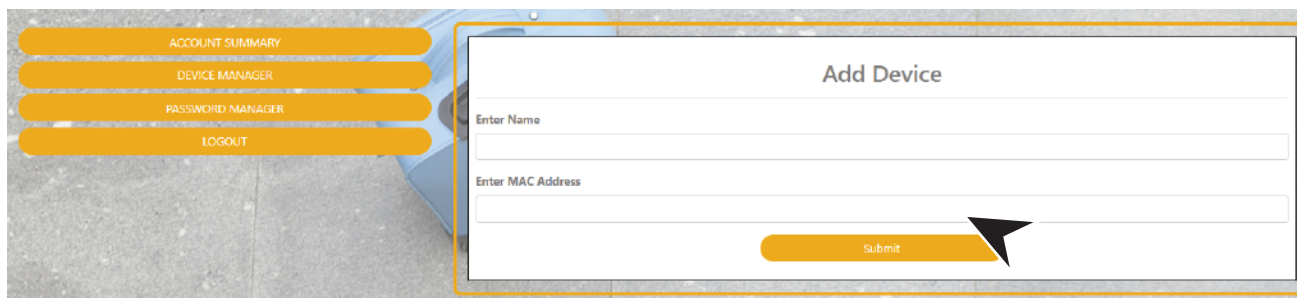
**00-17-ab-5a-6e-f5      OR      10:AE:60:60:60:60**

**NEED HELP FINDING YOUR MAC ADDRESS? GO TO:**

**<https://www.synergyfiber.com/documents/MAC-Address-Guide.pdf>**

**4**

**CONTINUE ADDING ALL YOUR DEVICES**



**5**

**FINISH BY CONNECTING ALL DEVICES TO THE SSID:  
REGISTER.SYNERGYWIFI.COM**



**CONNECT ALL DEVICES TO SSID: REGISTER.SYNERGYWIFI.COM**