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Program Guide

ALL DEVICES MUST BE REGISTERED FOR SMART WIFI ACCESS

- STEP 1** Enter your credentials in the captive portal (which will pop up when you try to connect to any network)
- STEP 2** Register each device online at register.synergywifi.com.
- STEP 3** Once registered, connect your devices to the RESIDENT WIFI.

What Registering Does

Registering your devices allows them to communicate with one another over the network as well as providing you with additional usability and privacy.

Contact Support

Contact our support desk at 203.280.2029.

Email us at support@synergyfiber.com | Text us at 734.249.6005 | Chat Support at synergyfiber.com.

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Updated 7/21/20 *Subject to Change*



Scan me to set up your TV!
setupmytv.synergyfiber.com

WIFI & PASSWORDS

RESIDENT WIFI

SSID: Bayview.SynergyWifi.com

Password: Synergy.203.280.2029

(must register devices first, see above)



1 ENTER YOUR CREDENTIALS INTO THE CAPTIVE PORTAL (WHICH WILL POP UP WHEN YOU TRY TO CONNECT TO ANY NETWORK) THEN GO TO REGISTER.SYNERGYWIFI.COM

▼ LOGIN TO THE CAPTIVE PORTAL (WILL SHOW UP IN BROWSER OR YOUR COMPUTER WHEN YOU TRY TO CONNECT TO WIFI)

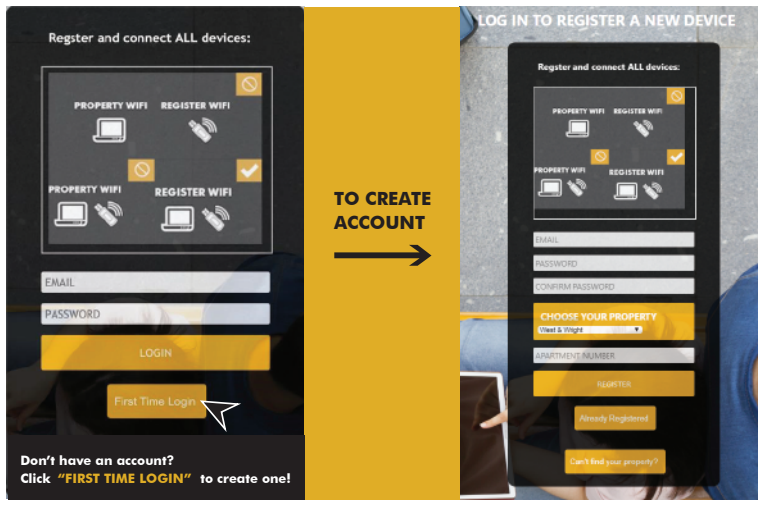


"FIRST TIME REGISTRATION" IF YOU HAVE NOT CREATED AN ACCOUNT BEFORE, OTHERWISE CHOOSE "RESIDENT LOGIN"

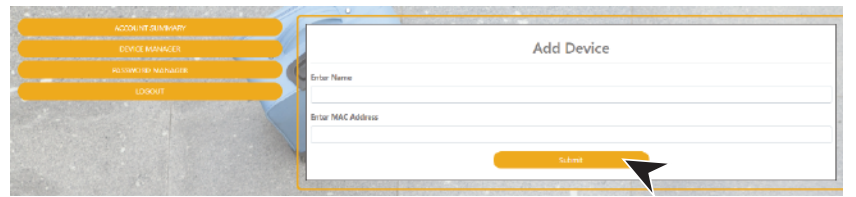


ACCEPT TERMS

▼ THEN GO TO: REGISTER.SYNERGYWIFI.COM



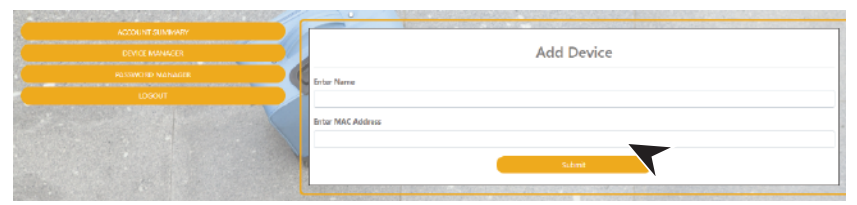
3 ENTER DEVICE NAME AS WELL AS ITS MAC ADDRESS



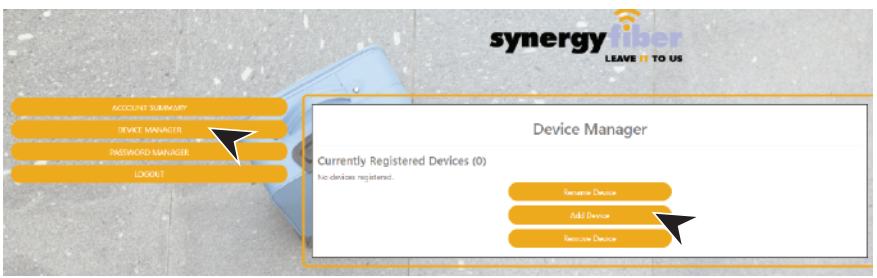
EXAMPLES OF WHAT A MAC ADDRESS MAY LOOK LIKE:
00-17-ab-5a-6e-f5 OR 10:AE:60:60:60:60

NEED HELP FINDING YOUR MAC ADDRESS? GO TO:
<https://www.synergyfiber.com/documents/MAC-Address-Guide.pdf>

4 CONTINUE ADDING ALL YOUR DEVICES



2 GO TO DEVICE MANAGER IN YOUR DASHBOARD TO ADD DEVICES



5 FINISH BY CONNECTING ALL DEVICES TO THE SSID: BAYVIEW.SYNERGYWIFI.COM



CONNECT ALL DEVICES TO SSID: BAYVIEW.SYNERGYWIFI.COM